

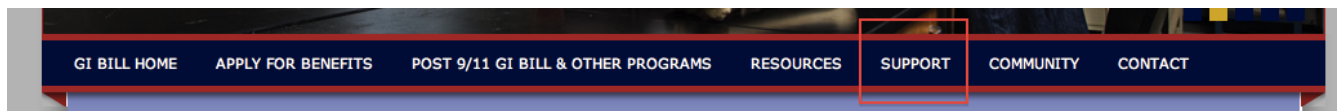
HOW TO USE THE GI BILL “ASK A QUESTION” FEATURE

How to ask a question:

Go the GI Bill website at <http://www.gibill.va.gov/>



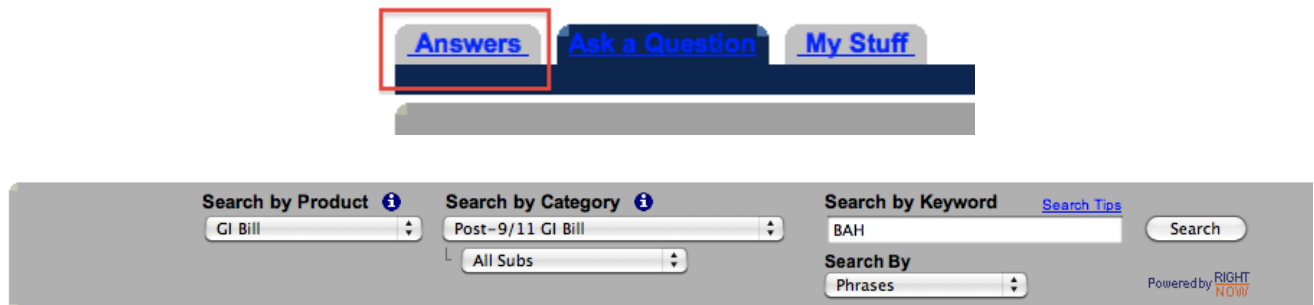
Under the horizontal banner, move your cursor over “SUPPORT”



Select “Submit A Question”



Your questions may have already been asked by someone else. You can use the “Answers” tab to search the database by typing in a keyword in the search feature:



If you cannot find an answer to your question, use the “Ask a Question” tab to the right to submit your own:



You must provide an email address, subject, question, and have the option of submitting additional documentation:

* Denotes a required field.

Identification

* User ID or Email Address: (enter email address if you do not have a user ID)

Question Data (Do Not Enter Your Social Security Number in the Subject Line)

* Subject:

* Question:

Additional Information

* Product: Category: All

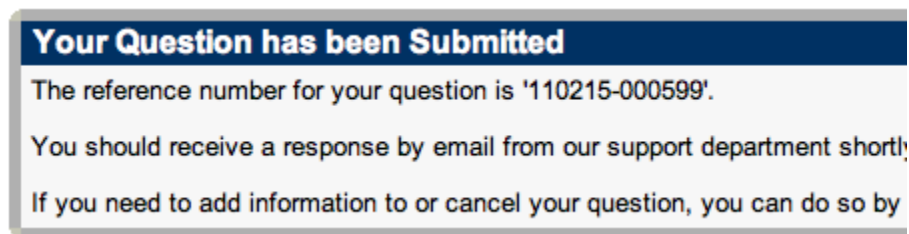
Attach Documents to Question

1 No file chosen

When You are Done...

Please be sure to use your VA file number with any correspondence.

Once your question is submitted, you will see a confirmation window:



In addition to an email confirmation, you will also receive another email once a VA representative has answered your question. The VA's email that provides an answer will include a link to the thread to the original question. If the answer is unclear, or you need more information, you can click "Submit Update to Question" to continue communicating with the VA representative. You can always attach additional information as well, if applicable.