Advising Front Offices are Here to Help You

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When you walk into an Advising Office, whether it be LAC, Gorham or Portland, you usually are first warmly greeted by one of our front office colleagues or a work study student. The front office staff and students work as a team with Advisors to ensure that your needs are met and that you are treated as individuals. Every day is different – every student is different - therefore we can help you with different types of questions or connect you with someone on campus who can quickly help you. As we do this, we strive to create an atmosphere where each student feels safe and where everyone is treated with honesty and respect.

What kinds of questions are typical? You may need to know where to get your Student ID card and parking pass, how to start the admissions process, or even simply where a room is located. In addition, we can help you find out who your advisor is, how to search for specific types of classes, how to change your major, apply for graduation, and much more. Sometimes you may not know exactly what to ask, but we are happy to help you figure out what you need, so you can move forward. As mentioned before, your questions may also be answered by one of our work study students, who play an integral part in our offices. Students that come in appreciate their perspectives, encouragement, and knowledge.

Services offered may vary slightly based on location. For example, even though the Office of Registration and Scheduling is in Gorham, the Portland office still handles those functions for you. Also, if you have questions concerning classes or what specific holds on your account mean so you can rectify them, the Portland staff can help. The LAC Student Success Center is a one-stop location that works closely with many commuter students. Our LAC office assists with everything from preliminary questions in your early academic career up through your graduation. We can help you register for classes, pay bills, individual orientations, and more.

In summary, whatever your question, all three locations will help you find the answer. We are here to help you!