# **Tourism and Hospitality**



**Department of Tourism and Hospitality** 

Location: 300 Bailey Hall Gorham Campus

**Phone:** (207) 780 -5322

Web Address: usm.maine.edu/tourism

### PROGRAM OBJECTIVES

Tourism and Hospitality represents one of the largest industries in Maine and the world, with career opportunities in lodging, transportation, attractions, events, food service, and other areas.

The program currently offers a Bachelor of Arts in tourism and hospitality, featuring a broad array of courses, specialized concentrations in key skills areas and popular subjects, and faculty whose expertise touches on many aspects of tourism and hospitality.

Tourism and Hospitality is a multidisciplinary program based in the College of Management and Human Service that draws upon faculty and courses from several departments and colleges throughout the University of Southern Maine.

We welcome students who have an interest in tourism and travel, those currently employed in the hospitality industry, or those who are considering working in this growing field.

# **DEGREES & CONCENTRATIONS OFFERED**

**Graduation Planner:** usm.maine.edu/success/gradplanner

Degree Offered: BA in Tourism and Hospitality

#### **Concentrations Offered:**

Tourism Products and Promotion Managing in Tourism and Hospitality Sustainable Tourism and Hospitality Tourism Development and Planning Nature-Based Tourism & Ecotourism Cultural, Arts and Heritage Tourism







### POSSIBLE CAREER OPPORTUNITIES

Additional education, training or experience may be required.

Community Developer & Planner Convention & Trade Show Planner Ecotourism Planner & Manager Editor

Position in Electronic Media Event Planner & Promoter Human Resources Agent

Lodging & Restaurant Manager

Market Researcher

Media Developer & Planner

Meeting & Convention Salesperson

Positions in Office Operations

Programs & Activities Planner

Property Acquisitionist & Developer

Positions in Public Relations

Publicist/Promoter

Research/Market Analyst

Teacher

Tourism Product Developer

Writer

usm.maine.edu/success

## ACQUIRED TRANSFERABLE SKILLS

**Active Listening** 

Coordination

**Critical Thinking** 

**Judgment & Decision Making** 

**Management of Personnel Resources** 

Monitoring

**Reading Comprehension** 

**Service Orientation** 

**Speaking** 

**Time Management** 

For more information on transferable skills go to: usm.maine.edu/careers/transferable-skills

| AREA   | EMPLOYERS  | INFORMATION/STRATEGIES  |
|--|--|---|
| Management Lodging Management Restaurant/Food Service General Management               | Lodging Restaurants Ecotourism Companies Conference Centers                                    | -Work in a restaurant, catering facility, campus dining hall, or local hotel to gain relevant experienceAcquire supervisory skills and experience by taking on roles such as Assistant Manager or Student ManagerJoin student professional associations or organizations and seek leadership positionsPrepare to work "from the bottom up" to gain industry experience and to relocate for promotions.                            |
| Corporate<br>Administration  | Parent corporations for large chains of; hotels, motels, restaurants Airlines Cruise companies | -Assume leadership roles in student organizations and professional associations. Attend their meetings and conferencesStudy the industry leaders and trends by reading trade journalsGain experience in decision-making, planning, budgeting, and human resources through internships and summer jobsDevelop excellent interpersonal and public speaking skillsBe geographically flexible and willing to relocate for promotions. |
| Special Events  Conventions Trade Shows Athletic Event Planning Children's Programming | Large Hotels Resorts Amusement Centers Conference Centers State, federal, local government     | -Take classes in business, commercial recreation, advertising, and public relationsGain experience through planning activities and events for campus and community organizationsDevelop the ability to make quick decisions independently.  |

<sup>\*</sup>To learn about these areas and much more visit: <a href="whatcanidowiththismajor.com/major">whatcanidowiththismajor.com/major</a>
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#### **ENRICHMENT OPPORTUNITIES**

| <u>Internships</u>           | For more information contact Dept. of Tourism & Hospitality   |
|------------------------------|---|
| Study Abroad                 | For more information contact the USM Office of International Programs.  usm.maine.edu/international/study-abroad  |
| Clubs & Organizations        | Alternative Spring Break, Free Press, Resident Assistant, Student Senate, Students in Free Enterprise, For a complete list of student organizations: webapp.usm.maine.edu/pathways/list |
| USM<br>Corporate<br>Partners | The USM Corporate Partners are over 350 business people, from nearly 100 companies. <u>usm.maine.edu/corporatepartners</u>  |
| Fun Facts                    | Did you know? During the summer of 2010, Maine had an estimated 9.5 million overnight visitors and 13.7 million day visitors.   |

# HELPFUL CAREER LINKS

**USM e-Recruiting:** USM's career network for job and internship searches. usm.experience.com

**O\*NET OnLine:** Learn more about a career opportunity by researching it with O\*NET. <u>onetonline.org</u>

Occupational Outlook Handbook: Learn more about a career opportunity by researching it with the OOH. bls.gov/ooh

**PROFESSIONAL ASSOCIATIONS** To name a few...

American Hotel and Lodging Association
Maine Campground Owners Association
Maine Innkeepers Association
Maine Merchants Association
Maine Chamber of Commerce
Maine Tourism Association
Maine Restaurant Association
National Restaurant Association

<u>USM Student Success Center</u> • usm.maine.edu/success

Gorham: 119 Bailey Hall • (207) 780-5652 Lewiston: 119 LAC • (207) 753-6536

Portland: 119 Payson Smith • (207) 780-4040

