Title: Student-Computer Consult I/ Tech/Opr
Job Code: 9616

General Description:
• Requires no previous training or special skills other than basic computer skills
• Requires minimum and finite on-the-job training
• Does not require supervision of others
• Requires some independence, but also some supervision

Duties
• Resolve technology problems (over the phone, in person, and in email)
• Help maintain computer labs around campus
• As a consultant, it is an essential quality to be able to work as part of a team
• Feel comfortable in searching for answers they may not already know
• Able to maintain composure under pressure

Experience Level: 1