



## 2017 Patient Safety Academy Workshop Descriptions

**9:15 am Morning Plenary: Helen Osborne, M.Ed., OTR/L, *Health Literacy: What it is, Why it Matters, and How You Can Help***

**10:30-11:30 am Choose one of these four (4) workshops:**

Title	Room #	Presenter(s)	Description
<b>The Intersection Between Worker and Patient Safety: Harmonizing Employee Health, Wellness and Safety</b>	216	<i>Kenji Saito, MD, JD; Medical Director of Workplace Health and Regulatory Liaison, MaineGeneral Medical Center</i>	There is growing agreement that the health and safety of patients is inextricably linked to the health and safety of health care workers. Therefore, healthcare employers need to put a new emphasis on ensuring the health and safety of their own workers. It requires striving to achieve greater parity of resources, alignment of workplace incentives, institutional commitment, and a new focus on accountability for healthy and safe employee environments beginning with senior leadership. This session will review current recommendations and provide examples from hospital and health care systems to demonstrate how some employers are beginning to construct models that promote this new vision for health care worker safety and wellness.
<b>Opioid Overdose Education and Naloxone Distribution</b>	109/110	<i>Emily Stoukides, PharmD, PGY1 Resident; VA Maine Healthcare System Nicole Burnet, PharmD, BCCP; VA Maine Healthcare System Pamela Sweeney, PharmD, BCPS; VA Maine Healthcare System</i>	In 2016, an average of greater than one Mainer per day died of a drug overdose. The majority of these overdoses were related to opioid medications. The goal of the VA Maine Opioid Overdose Education and Naloxone Distribution academic detailing campaign is to reduce the risk of life threatening opioid overdoses and related deaths in Veterans. Many different methods of providing this education to providers and patients have been developed at VA Maine, and this session will provide participants with methods of implementing these best practices in a variety of different healthcare environments. The OEND campaign has two distinct components: providing education about opioid overdoses, and distributing naloxone to at risk patients.
<b>The Price is Right and the Choice is Wise: Antibiotic Stewardship</b>	214/215	<i>Amanda Gagnon, RN, BSN; Program Coordinator, Healthcentric Advisors Kellie Slate-Vitcavage, MS; Project Manager, Maine Quality Counts</i>	Maine Quality Counts and the NE QIN-QIO team up to present an overview of Antibiotic Stewardship and approaches to educate patients and the community. Free patient educational materials will be offered during this session.



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<b>The Role of PT and OT in Fall Prevention</b>	213	<i>Tammy Bickmore, OTD/OTR-L; Program Director, University of Southern Maine Bernadette Kroon, DPT, GCS, CEEAA, Director, South Portland Nursing Home, and Lecturer, University of Southern Maine</i>	Physical and occupational therapy can be critical partners in the prevention of falls within your facility. Current research evidence supports the collaborative team process for fall management. Participants will be able to identify multi-factorial components of fall management, role of PT & role of OT in fall team.
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### 11:30 -12:30 Choose one of these three (3) workshops

Title	Room #	Presenter(s)	Description
<b>Good Catch: The Story of a Near-Miss Reporting System</b>	109/110	<i>Carolyn Gray, MPH; Research Associate, Muskie School, University of Southern Maine</i>	Patient safety and quality improvement are significant challenges for nursing facilities. Measuring patient safety culture is an important activity to establish culture baseline and identify priority areas for improvement. Implementing an effective response to potential safety issues through near miss reporting systems is a low-cost, low-tech, high yield strategy. Long-term care facilities in Maine joined a state-wide nursing facility quality improvement initiative ( <b>WISER: Working to Improve Safety for Every Resident</b> ) and facility leaders are learning to measure patient safety culture with their staff and adopt tools that improve safety for residents and empower staff to identify potential issues prior to any resident harm.
<b>Interdisciplinary Communication for Antimicrobial Stewardship Programs</b>	213	<i>Jennifer Liao, PharmD; Antibiotic Resistance Coordinator, Maine Center for Disease Control and Prevention</i>	Antimicrobial stewardship programs (ASPs) are coordinated interventions with the goal of improving antimicrobial use to optimize patient outcomes and prevent the transmission of organisms and antibiotic resistance. Success in ASPs has been demonstrated with effective communication, including buy-in and participation from administration and other departments, inter-facility team work, targeted policies and procedures, and collaboration with community partners. This interactive workshop will give a high-level overview of ASPs, and how effective communication and active participation can be used as a tool to improve and expand upon ASPs. Audience participation will be encouraged to direct discussion on personal experiences with ASPs, including unaddressed challenges.



## 2017 Patient Safety Academy Workshop Descriptions

<b>Making Sense of System-based Safety Management: Fundamentals of Patient Safety Event Investigation</b>	214/215	<i>Jeff Brown, Med; Director of Continuous Quality Improvement, Maine Primary Care Association</i> <i>Joe Katchick, RN; Supervisor, Sentinel Event Program, ME DHHS</i> <i>Madeline Orange, MSN, RN; Health Services Consultant, Sentinel Event Program, DHHS;</i> <i>Angela Gibbs, MSN, RN, OCN; System Director Quality, EMHS</i>	Using case studies, this workshop provides participants hands-on application of fundamental concepts and methods for the investigation and analysis of system contributions to patient safety events.
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**12:30 – 1:15 Lunch:** Join Patient Safety Advocates, Kathy Day and Poppy Arford to network and share patient safety stories

**1:15 – 1:30 RISING TIDE AWARD Presentation:** Hannaford Hall

**1:30 – 2:30 Afternoon Plenary Session:** Dr. Joel Bradley, *Patient Safety and Quality Through the Prism of Ethics*

**2:45 – 3:45 pm: Choose one of these four (4) workshops:**

Title	Room #	Presenter(s)	Description
<b>Aging Doesn't Have to Hurt: Developing a Pain Language Between Patients and Providers</b>	109/110	<i>Danielle Watford, CMQ-OE, MS; Program Coordinator, Healthcentric Advisors</i>  <i>Danielle Hersey, MS, RN; Maine Program Director, Healthcentric Advisors</i>	Pain is often perceived as a normal process of aging and therefore could be underreported and undertreated. A comprehensive pain assessment is just the beginning of the treatment process. This session will focus on the importance of developing a pain language between the patient and the provider; as well as the development of proper pain assessment techniques including non-pharmacological pain management options.
<b>Fall Prevention: Assessing the 5P's of Hourly Rounding</b>	216	<i>Katie Souviney,BSN, RN; VA Maine Healthcare System</i>  <i>Jennifer Posnick; VA Maine Healthcare System</i>	Falls are one of the leading causes of injury in the hospital. It is very important to engage patients in education and in their care to prevent falls. By utilizing a fall prevention video on admission, patients will be involved and educated on fall prevention techniques as well as why he or she may be at risk of falling while in the hospital.



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<b>Taking the Next Step: Improving Patient Safety through Health Literacy</b>	213	<i>Kayla Blais, MPH; Health Educator, MaineHealth Learning Center</i>  <i>Ellie Foster, MPH, CHWC; MaineHealth Learning Center</i>	This workshop will teach participants about health literacy and patient safety through interactive activities. Participants will have the opportunity to take part in mock health literacy improvements.
<b>Transparent Communication Strategy for Infection Prevention and Control</b>	214/215	<i>Rita Owsiak, MS MT(ASCP), CIC; HAI Coordinator, Infectious Disease Division, Maine Center for Disease Control &amp; Prevention</i>	Are you ready to have an honest and open discussion with the media and the public regarding a healthcare associated infection outbreak, drug diversion that resulted in Bloodborne pathogen exposure to patients, or being the first facility in Maine to identify and care for a patient with a highly transmissible emerging pathogen? This workshop will provide you with a strategy that will help to prepare your facility for transparent communication.

**4:00 pm Please leave your name badge at the desk before you leave. Thank you!**