Lean Six Sigma Green Belt

Lean Six Sigma is a methodology for solving problems that includes strategies and tools for making key business processes more efficient and productive. The key objective of Six Sigma is to focus on process improvements to reduce errors. Lean consists of a set of guidelines that accelerates the speed of processes and reduces waste. The combined use of Lean and Six Sigma principles and tools can result in dramatic improvements in speed, quality and profitability. Lean Six Sigma leads to a dramatic impact on the bottom line, a better quality service or product, and improved customer satisfaction. This course will provide participants with an understanding of Lean Six Sigma methodology along with a complete toolbox that can be immediately applied for improvement projects.

PROGRAM REQUIREMENTS

The program is offered in five, one-day sessions offered over a two-month period. Participants will learn many of the Lean Six Sigma techniques, problem-solving methods, and statistical tools and will:

- Be able to use and apply Lean Six Sigma methods and tools back on the job.
- Become Green Belts and be prepared to lead project improvement teams.
- Be able to identify and implement strategies for streamlining and improving operations.

Check online for more information and to register: usm.maine.edu/pdp

Susan Knapp, Ph.D.

Susan Knapp has taught at the bachelor’s, master’s and doctoral level. She has over 25 years of training and consulting experience and has conducted training for numerous private and public sector organizations. Susan has a Ph.D. in Industrial and Organizational Psychology and has been certified as Lean Six Sigma Black Belt, Senior Professional Human Professional Certification and Certified Leadership Coach.

Joe Allen, MS, CSCP

Joe Allen is a graduate of Maine Maritime Academy with a B.S in International Business and Logistics and has a Master’s degree in Business. He is also an ASQ certified six sigma black belt (CSSBB) and has an extensive background in education and training, conducting quality courses for companies, universities and associations. Joe is currently the manager of North American logistics operations for a global paper manufacturer.
WORKSHOPS AND CERTIFICATE PROGRAMS
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Lean Six Sigma Black Belt
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You can register online with a credit card at usm.maine.edu/pdp. You will automatically receive a 20% discount when you register for three or more courses at one time.

If you are eligible for one of the following discounts, please call 207-780-5900 to register:
• USM staff, faculty, students, and alumnae
• Employees of nonprofit organizations
• Many of our programs are also eligible for the following:
  • VA Educational Benefits (contact usm.veterans@maine.edu)
  • WOIA funds through Maine JobLink CareerCenter (FMI go to mainecareercenter.gov)

Student Records
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We maintain records of attendance using a system of Continuing Education Units (CEUs) which is recognized by many professional organizations for recertification.

ABROMSON COMMUNITY EDUCATION CENTER
Professional Development Programs are offered in the Abromson Community Education Center at 88 Bedford St. in Portland. You’ll have quick access from I295, free parking in the attached garage, a comfortable classroom, and coffee waiting for you in the morning!

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Customized Training
Most of our programs can be customized for your organization and delivered on-site or at the Abromson Center. Training an entire team or staff creates a common knowledge base and sense of purpose.

MEET AT USM
USM hosts hundreds of community events each year on our three campuses. Our spaces accommodate professional as well as social events—from corporate retreats and professional conferences to film festivals.

Contact USM Conferences Services to find the right space. They also provide professional event planning and registration services.

Call 207-780-5960, visit usm.maine.edu/conferences, or email usmconferences@maine.edu.

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