

Phone: (207) 780-5250 usm.studentaccounts@maine.edu usm.finaid@maine.edu Fax (207) 780-5143

File the FAFSA Early Every Year!

If you have not yet filed the 2023-2024 Academic Year FAFSA, navigate to studentaid.gov/fafsa as soon as possible to submit the application for financial aid at USM. Add our school code: 009762. A new FAFSA is filed for each academic year.

The 2024-2025 FAFSA will be available by December 31st!
File as soon as possible and **no later than February 15th** for the best financial aid offer.

Once we receive your FAFSA, we will communicate with you using your USM email address if any more information is needed to process your application.

Office Hours

Currently, our offices in Gorham and Portland are open to students Monday - Friday from 8am-4:30pm and our office in Lewiston/Auburn is open Monday – Thursday from 8am-4:30pm. *Subject to Change - please check our website regularly.*

You can set up a virtual meeting with your Financial Aid Counselor via youcanbook.me. Find your counselor on our website under "People" here: <https://usm.maine.edu/student-financial-services/people>

Have you received your 2023-2024 Financial Aid offer yet?

Log in to the MyUSM Campus Portal: <https://my.usm.maine.edu>. Click on the MaineStreet logo in the LaunchPad. Then navigate to Student Self-Service and then the Student Center to see your information.

In the MaineStreet Student Center you can check:

- View "Financial Aid" link to see the financial aid offer
- Check the "To-Do List" to see if more information is needed

Each academic year students go to the "Accept/Decline Awards" link on MaineStreet to review and accept the financial aid offer and report their enrollment plan, report outside scholarships, and confirm housing plan. This will help make sure your financial aid offer is accurate.

*Report Summer 2024 enrollment when completing the "Accept/Decline Awards" process for the 2024-2025 award year.

Important Billing Information

Charges for your Spring 2024 semester will be available to view on Mainstreet after December 1st. **Paper bills will no longer be mailed, all bills will be electronic and accessed through Mainstreet/Touchnet.** It is important to watch your Mainstreet Student Center for changes.

Payment for the Spring 2024 semester is due on **January 15th**. Payment for charges posted after January 15th is due within **10 days** of the date the charge is incurred.

Methods of payment include: sufficient Financial Aid to cover all charges, payment in full, enrollment in a payment plan, and/or confirmation of 3rd party payment.

Payment plans are available in 5 installments. A \$30 per semester, non-refundable set up fee and a down payment will be due at the time of enrollment. The payment plan for the spring semester begins January 15th.

Important Information about your Financial Aid Offer

- If you are borrowing Federal Direct Loan money, you must complete the required Entrance Counseling and Master Promissory Note (MPN) at studentaid.gov.
- Students must report outside scholarships and aid to USM in writing for incorporation of the estimated financial assistance into the financial aid offer.
- Pending student aid will automatically be applied to your bill shortly before the Spring 2024 semester begins as long as the number of credits you are registered for is equal to the number of credits on which your financial aid is based and all required background steps for loans are completed.
- Visit the USM Bookstore website at <https://usm.maine.edu/university-store/virtual-bookstore/> for textbook information. Textbooks are not added to your bill, and must be purchased separately.

Voluntary Health Insurance

All non-international undergraduate students enrolled in 9 credit hours or more and graduate students enrolled in 6 credit hours or more are eligible to enroll in the University of Maine System's voluntary health insurance plan. Plan information and/or enrollment is available at Gallagher Health

International Student Health Insurance is mandatory for all international students, unless proof of insurance is provided.

For more information please go to:

<https://usm.maine.edu/student-financial-services/student-health-insurance>

Apply for Scholarships!

Navigate to usm.maine.edu/scholarships and search for scholarships from USM and other external scholarship organizations. Search now and apply for the 2024-2025 award year so you don't miss any deadlines!

The Family Educational Rights and Privacy Act (FERPA)

is a federal law designed to protect the privacy of a student's educational records.

Students may grant us permission to talk with a parent, guardian, or other designated party by completing the Student Consent to Release Information form. The form is located at usm.maine.edu/sfs under the

Forms link on the left hand side of the page.

USM Student Financial Services

Contact Sheet

Director of Student Financial Aid: Jami Jandreau

Director of Student Information Systems: Marty Berry

<http://usm.maine.edu/student-financial-services>

Portland Office (P)
136 Luther Bonney Hall

Gorham Office (G)
101 Bailey Hall

Lewiston/Auburn Office (L)
119 Student Success Center

For questions about:

Charges, payments, or refunds on your student account:

usm.studentaccounts@maine.edu

207-780-5200

Applying for financial aid, your financial aid offer or student loans:

usm.finaid@maine.edu

207-780-5250

Your last name starts with...	Your Financial Aid Counselor is...	Phone Number
A	Elizabeth Sarazin, esarazin@maine.edu (G)	(207) 780-5425
B	Sky Kwasnick, sky.kwasnick@maine.edu (G)	(207) 228-8362
C-E	Jenny Buckley, jennifer.m.buckley@maine.edu (G)	(207) 780-5119
F	Nancy Varin, nvarin@maine.edu (P)	(207) 780-5330
G-I	Cheryl Paluso, cpaluso@maine.edu (L)	(207) 753-6597
J-L	Valerie Clark, valerie.clark@maine.edu (G)	(207) 780-5252
M-P	Alex Evans, alexander.evans@maine.edu (P)	(207) 780-4609
Q-T	Stephanie Spiller, stephanie.spiller@maine.edu (P)	(207) 780-5121
U-Z	Norma Catalano, catalano@maine.edu (P)	(207) 780-4166